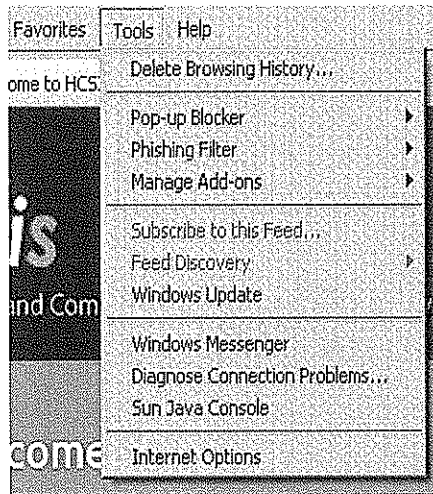
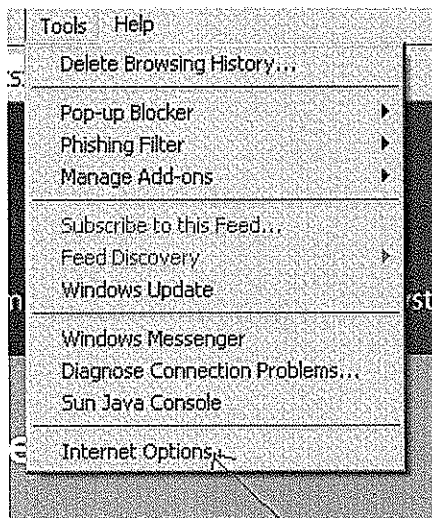


## HOW TO CLEAR COOKIES, TEMP FILES, AND HISTORY

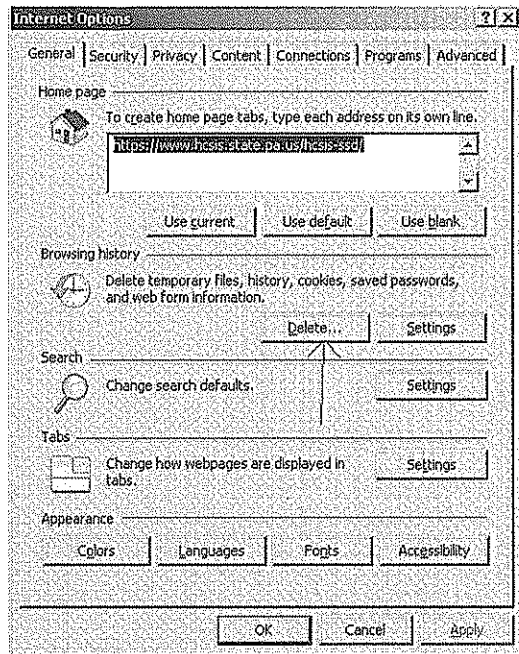
1. Click on Tools:



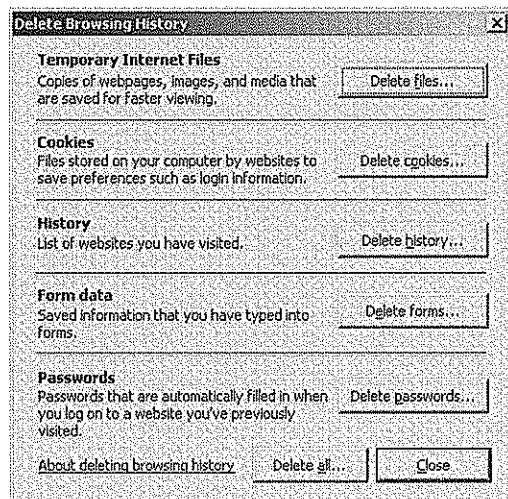
2. Click Internet Options:



3. Click Delete on browsing history:



4. If they have a box that looks like this:



5. Have them click on Temporary Internet Files, Cookies, and History to delete.
6. If the screen comes up with check boxes, check them all.
7. Then Click Close and on the next screen Click OK